

SHERWOOD AVIONICS & ACCESSORIES WARRANTY POLICY

Sherwood Avionics & Accessories, Inc. overhaul service warrants that all articles furnished at the time of delivery will be free from defects in material and workmanship.

Obligation under warranty however, shall be limited to repairing or replacing any unit that is returned within the stipulated warranty period, and is limited to mechanical or electromechanical assemblies and / or electronic parts or electronic assemblies that were replaced at time of repair / overhaul. No other warranties shall be expressed or implied by law or otherwise and no further obligation or liability shall be incurred by this facility by reason of sale or use of any such product. In no event shall this facility be liable for special or consequential damages. Sherwood Avionics & Accessories, Inc. shall not be responsible for equipment removal, examination, reinstallation, or transportation.

Sherwood Avionics & Accessories, Inc. shall not be obligated hereunder, if examination discloses that such apparent defects are due to tampering, improper handling or use, improper operation or storage, or otherwise not maintained in accordance with the published instructions, or if any attempt is made to repair seemingly defective units. All warranty repairs must be performed by:

Sherwood Avionics & Accessories
1951 NW 93rd AVE
Miami, FL 33172

Each unit will have a return to service tag affixed indicating the date that warranty will start.

INSPECTION AND CERTIFICATION

On units that are only inspected and found to be within tolerance as described by the manufacturer's specifications, there will be no warranty implied.

REPAIRS

Sherwood Avionics & Accessories, Inc. liability hereunder is conditioned on defects becoming apparent within six (6) months or 600 flight hours from date of returned to service. This warranty does not give full coverage on ANY failure during this time period, but is limited to the repair or replacement of the parts and / or sub-assemblies replaced during the service action.

OVERHAUL

Sherwood Avionics & Accessories, Inc. liability hereunder is conditioned on defects becoming apparent within twelve (12) months or 1000 flight hours from date of returned to service. This warranty covers labor & parts previously replaced by Sherwood Avionics & Accessories at time of overhaul.

NO FAULT FOUND RETURNS

If a unit is removed from an aircraft and found to meet all of the manufacturers test specifications, the customer will be responsible for the inspection and recertification charges.

ELECTRONIC COMPONENTS

Electronic components are tested and their function verified at the time of test. There is no way to verify the service life of an electronic component without destroying it. Therefore it is Sherwood's policy to warranty only the electronic components replaced at the time of repair / overhaul.

SPECIAL CONSIDERATIONS

Sherwood Avionics & Accessories will assign material and parts warranties to Customer for all components or subassemblies serviced, to the extent permitted by the manufacturer or supplier, in accordance with their published warranty.

EXCLUSIONS TO WARRANTY

Warranties for units that have been subjected to misuse, neglect, or contamination; damaged by accident; rendered defective by improper storage, installation, removal, operation, or maintenance; by aircraft or aircraft wiring. Any component received with the warranty seals removed, repair or alteration at a place other than Sherwood Avionics & Accessories, Inc., unless such work was performed with the Express written consent of Sherwood Avionics & Accessories are excluded.

WARRANTY CLAIM PROCEDURES

- a) All returns must be shipped to Sherwood Avionics & Accessories, all transportation charges prepaid, packed in the original or comparable packing, and shipped via a reliable source.
- b) Components or Assemblies returned must be clearly marked as being subject to warranty consideration.
- c) Customer will provide to Sherwood Avionics & Accessories a detailed written description of the claimed warranty, to include:
 - i) Installation Date
 - ii) Date of Failure
 - iii) Hours/Cycle of use from installation to removal or occurrence.
 - iv) Description of the nature of the failure
 - v) Aircraft Tail Number (if component was installed on an aircraft)
 - vi) Handling or Packaging Damage (photograph damages if possible)
- d) Sherwood Avionics & Accessories will, at its option, either repair or replace any properly claimed warranty item that is found to be defective as soon as possible, after receipt of such components. Sherwood Avionics & Accessories shall not be responsible for any removal or reinstallation costs incurred by the Customer incident to such repair or replacement.
- e) In the event that Sherwood Avionics & Accessories repairs or re-services an item under this warranty, the warranty provided herein shall extend to such repair or re-serviced item for the remainder of the original Warranty Period applicable to the item and no new Warranty Period shall be established.